

# Accessibility Statement

## Introduction

We are committed to making our website <https://www.koenighaus-infrarot.de/> accessible in accordance with the Accessibility Strengthening Act (BFSG) and the Regulation on the Accessibility Strengthening Act (BFSGV). Our goal is to provide all users, including people with disabilities, with easy and unrestricted access.

This statement describes the current status of accessibility on our website, the measures taken to remove barriers, as well as options for contact and complaints.

## Scope of this Statement

This accessibility statement applies to the website <https://www.koenighaus-infrarot.de/>.

## Description of Services

On this website, we offer the following services:

- Goods

In addition, this website includes a blog. Frequently asked questions and their answers are also provided on this website.

## Status of Compliance with Requirements

Our website fully complies with the requirements of the BFSG in conjunction with the BFSGV, the applicable technical standards of the European standard EN 301 549, and the Web Content Accessibility Guidelines WCAG 2.1. WCAG compliance corresponds to Level AA.

To implement digital accessibility on our website, we use the following tool(s): **Userway**

These tool(s) enable us to provide our website visitors with an optimal user experience.

## Measures Implemented to Remove Barriers

The accessibility requirements on our website are met in particular through the following measures:

- Clearly recognizable font sizes and strong color contrasts
- Navigability via mouse and keyboard
- Alternative text for images
- Easy-to-read and understandable language
- Additional text hints when mandatory form fields are not filled out
- Compatibility with all common screen readers
- Adjustable display options for various devices (smartphones, tablets, desktop computers, etc.)

## Non-Accessible Content

Despite our efforts, the following content is not fully accessible:

- PDF documents

We continuously work to identify and remove existing barriers.

We strive to provide an adapted version or accessible alternative as soon as possible.

## **Reporting Barriers, Feedback, and Contact Information**

If you encounter any barriers on our website or need assistance using the website, please do not hesitate to contact us. We appreciate your feedback and will make every effort to resolve reported issues as quickly as possible within technical and economic constraints. You can contact us in the following ways:

### **Könighaus GmbH**

Albert-Einstein-Straße 1  
46446 Emmerich am Rhein (Germany)  
info@koenighaus-infrarot.de

If you do not receive a satisfactory response to your messages or inquiries regarding accessibility, you may contact the responsible market surveillance authority.

### **Responsible Market Surveillance Authority**

MLBF (under establishment)  
c/o Ministry of Labour, Social Affairs, Health and Equality of Saxony-Anhalt  
P.O. Box 39 11 55  
39135 Magdeburg  
Phone: 0391 567-4530  
Email: MLBF@ms.sachsen-anhalt.de

### **Creation Process of this Statement**

This statement was created through internal testing.  
Methods used to assess accessibility:  
Internal review, automated tests, plug-ins.

### **Updates to this Statement**

This statement has been prepared with the utmost care and is regularly reviewed and updated to meet current requirements and standards.

**Last updated:** 21 November 2025

Source: <https://www.haendlerbund.de>